



Certified Information Security Manager®

An ISACA® Certification

CISM Prep Course 2019

This is the only CISM preparation course given by ISACA accredited trainers in accordance with ISACA's Accredited Training Program launched in September 2017.

8-10 April 2019

Early registration
22 March 2019

Final registration
29 March 2019

Offered by

In association with



HELLENIC AMERICAN UNION

ISACA Athens Chapter has been awarded four times as Best Large Chapter in Europe/Africa (2009, 2012, 2013, 2014)



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1. Introduction

Certified Information Security Manager® (CISM®) is a certification for information security managers awarded by ISACA (formerly the Information Systems Audit and Control Association).

The intent of the certification is to provide a common body of knowledge for information security management. The CISM focuses on information risk management as the basis of information security. It also includes material on broader issues such as how to govern information security as well as on practical issues such as developing and managing an information security program and managing incidents.

With more than 140,000 members in more than 180 countries, ISACA (www.isaca.org) is a recognized global leader in IT governance, IT audit, IT risk and information security. ISACA develops globally applicable information systems auditing and control standards and administers the internationally respected certification designations.

ISACA Athens Chapter (www.isaca.gr) was established in 1994 and counts today approximately 500 members, holding positions in all areas of IT. Currently it is the only Chapter of ISACA in Greece and has been awarded four times as Best Large Chapter in Europe/Africa in the last few years (2009, 2012, 2013, 2014).

For more information on the CISM certification, please go to www.isaca.org/CISM.

2. Scope of the course

This is the only CISM preparation course given by ISACA accredited trainers in accordance with ISACA's Accredited Training Program launched in September 2017. The course focuses exclusively on the essential areas covered in the Certified Information Systems Manager® Exam and offers a series of sample exam questions that provides participants with a "feel" of the format and the types of questions encountered on the CISM exam. The correct answers of each question are also reviewed for a better understanding of expectations. Participants gain valuable experience reviewing these core sections and answering sample exam questions with an experienced CISM exam instructor.

3. Who should attend?

Individuals, who design, implement and manage an enterprise's information security program.

- Security managers
- Security directors
- Security officers
- Security consultants
- Executive and Operational Managers

4. Why should I attend a 3-day exam preparation course on CISM?

1. This ISACA Athens Chapter official Prep Course will enable you during 3 full days to focus on the CISM exam away from your workplace.
2. You will be able to **exchange remarks and experiences** with ISACA CISM instructor and other CISM exam participants.
3. You will **solve at least 150 exam sample questions** in class.
4. You will **learn valuable tips and tricks** on the CISM exam.
5. You will meet other CISM exam participants with whom you can stay in touch after the course.
6. Participants will learn also how other potential CISM exam participants solve CISM questions.
7. You are **trained by people who have taken the CISM exam and are still CISM certified**.

5. Where? When? Who will be the Trainer?

The course will be held at the Hellenic American Union Conference Center, Massalias 22, 10680 Athens on 8-10 April 2019 (Monday, Tuesday, Wednesday) from **9.00 to 17.00**.

Course Leader: Nikolaos Vasileiadis, CISM, CISA, CISSP, member of ISACA Athens Chapter and responsible for preparing and delivering the ISACA Athens Chapter CISM Prep Course. Nikolaos works in the field of IT Compliance and Process Optimization since 2004 and in the IT field since 1991. He is familiar with international IT Governance, IT Security and Business Continuity standards and he has used them in various projects he has been assigned since 2004. Academically, he holds a B.Sc., in Chemical Engineering from National Technical University of Athens. He has already designed and implemented ISO 27001 certified Information Security, ISO 22301 certified Business Continuity and ISO 20000 IT Service Management Systems in Greece and Middle East.

6. What will you learn?

The CISM exam covers 4 information security management areas, each of which is further defined and detailed through Tasks & Knowledge statements. These areas and statements were approved by the CISM Certification Committee and represent a job practice analysis of the work performed by information security managers as validated by prominent industry leaders, subject matter experts and industry practitioners.

The Job Practice domains and task and knowledge statements are as follows:

Domain 1 - Information Security Governance (24%)

Establish and maintain an information security governance framework and supporting processes to ensure that the information security strategy is aligned with organizational goals and objectives, information risk is managed appropriately and program resources are managed responsibly.

Domain 2 - Information Risk Management and Compliance (33%)

Manage information risk to an acceptable level to meet the business and compliance requirements of the organization.

Domain 3 - Information Security Program Development and Management (25%)

Establish and manage the information security program in alignment with the information security strategy.

Domain 4 - Information Security Incident Management (18%)

Plan, establish and manage the capability to detect, investigate, respond to and recover from information security incidents to minimize business impact.

The complete CISM Job Practice can be viewed at <http://www.isaca.org/cismjobpractice>

7. Course Summary

Prerequisites	Basic understanding of IT management and control
CPEs	20
Languages	The course in class is given in Greek, however, all educational material is in English. The course maybe given in English upon request.
Planning	8-10 April 2019 (Monday, Tuesday, Wednesday) from 9.00 to 17.00
Location	Hellenic American Union (Massalias 22, Athens) http://www.hau.gr/?i=hau.en.map
Cost	<p>EARLY BIRD (registration until 22 March 2019) for ISACA members only € 550 per participant</p> <p>STANDARD RATE (registration after 22 March 2019) € 650 per participant for ISACA member € 850 per participant for non-ISACA member Unemployed ISACA members/students (full time ISACA members): € 275 per participant</p> <p>Cost includes</p> <ul style="list-style-type: none"> • CISM course material • CISM trial exam with answers <p>Although not required, it is recommended participants have the <i>CISM Review manual 2015</i> while attending our seminar(s).</p> <p>Cost does not include CISM Exam fee, transportation, hotel accommodation</p> <p>The program is subsidised by LAEK/OAED 24% (for participants from Greek companies only)</p> <p>Registration fees to be paid before the start of the CISM exam Prep Course</p>
We limit the number of participants to 15 in order to provide a high-quality, interactive learning experience with a focus on the CISM exam questions.	

8. Registration Process

<i>Step 1</i>	Fill in the registration form at the end of this document and send it to Hellenic American Union by following the respective guidelines below the registration form.
<i>Step 2</i>	Hellenic American Union will send a registration confirmation receipt via e-mail.
<i>Step 3</i>	<p>Send payment amount to Hellenic American Union by following the payment details on the registration form at the end of this document.</p> <p>For bank transfer information please contact the Hellenic American Union. We will send you bank transfer information once we receive your registration form. Please always quote the invoice number which you will receive once you have registered, or alternatively please quote your company's name or the delegates name in the transfer instructions.</p> <p>The amount to be credited should be net of commissions. Any commissions/fees for bank deposits or transfers are payable by participants.</p>
<i>Step 4</i>	You will receive a course registration invoice from Hellenic American Union after we receive your payment.

Payments: All registrations & payments must be received by the Hellenic American Union the latest by Friday, 29 March 2019. Invoices are issued by the Hellenic American Union.

Cancellations/Substitutions must be made via e-mail and sent to training@hau.gr. A full refund can be given for cancellation requests received in writing 15 working days before the course commencement. No refund will be given for cancellation requests after this deadline. A replacement is always welcome at no extra cost!

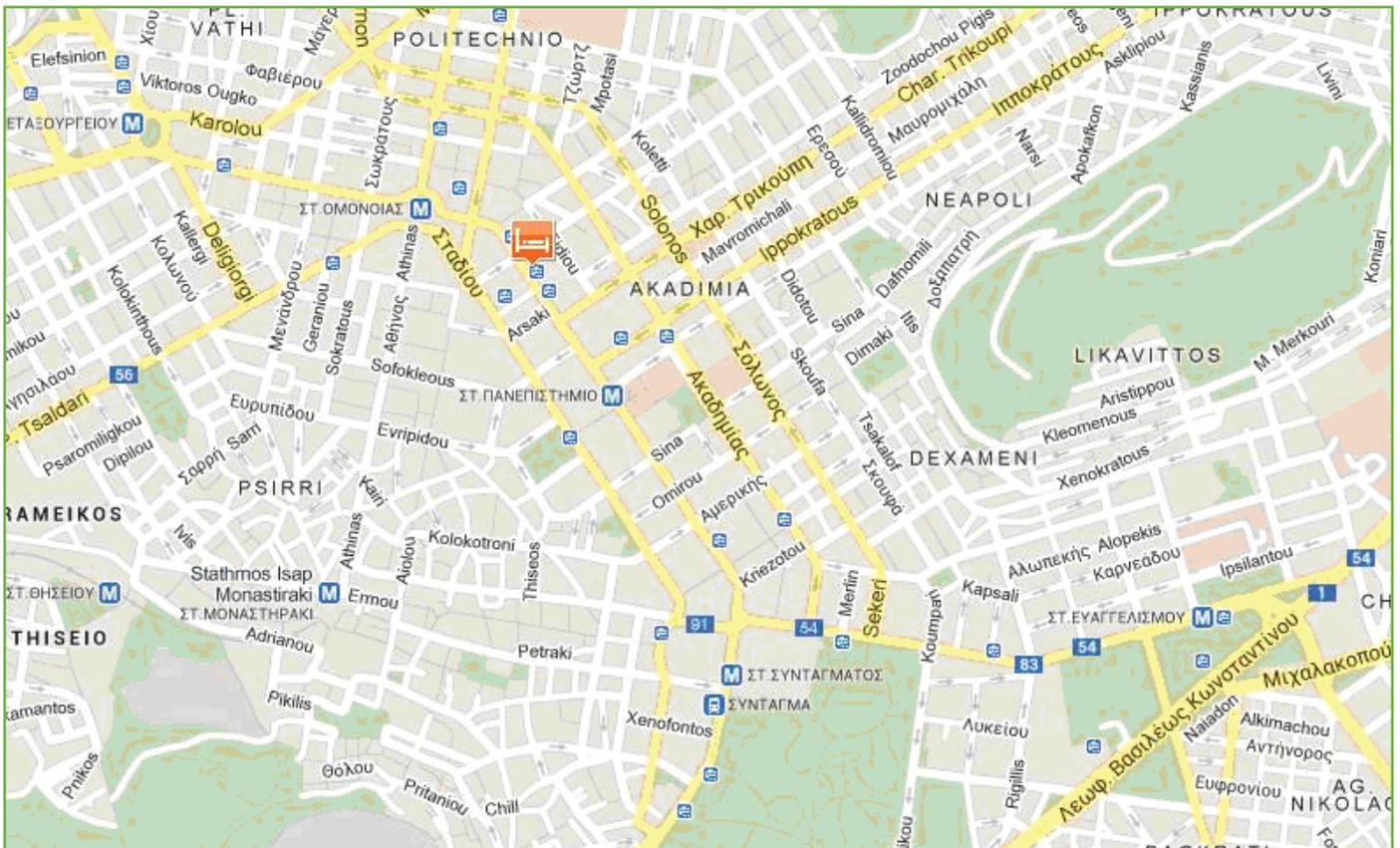
9. Frequently Asked Questions

When is the ISACA CISM Exam?	The ISACA CISA exam is now a computer-based test (CBT), so you can choose from exam times and locations that are most convenient for you.
When should I register for the exam?	In 2019, CBT for the CISA, CRISC, CISM, and CGEIT certifications will be offered during three testing windows of four-month durations. The next window is 1 February 2019-24 May 2019. To check registration dates for the next testing windows please visit www.isaca.org
Is there one combined registration process for the ISACA CISM exam and the ISACA Athens Chapter CISM Exam Preparation Course?	No, there are two separate registration processes because the exam registration is administered by ISACA International: <ul style="list-style-type: none"> a. The ISACA CISM EXAM registration must be done via ISACA Headquarters in Chicago (www.isaca.org/CISM). b. The registration for the ISACA Athens CISM Exam Preparation Course must be done via the Hellenic American Union (www.hau.gr) using the registration form at the end of this document. <p>This form will be used only for organizing and delivering this CISM Course and will be treated as confidential. One registration combining both CISM Exam fees and CISM Prep Course fees is not possible.</p>
Is this ISACA CISM Exam Preparation Course enough for me to pass this exam successfully?	No, because the CISM exam is not a “know by heart” exam, but an exam with multiple choice questions testing your practical knowledge and experience as an Information Security Manager. The ISACA CISM exam is a 100% individual challenge. You will need to continue to rehearse the course materials and the sample questions after the course until the exam date.
Is passing the CISM exam sufficient for me to become certified as CISM?	No, in order to obtain your official ISACA CISM certification you will need to: <ol style="list-style-type: none"> 1. Pass the ISACA CISM exam (200 multiple choice questions) successfully. 2. Submit payment for the CISM application processing fee 3. Submit verified evidence of five (5) years of work experience in the field of information security 4. Agree to abide by the ISACA Code of Professional Ethics 5. Agree to abide by the CISM Continuing Education Policy (at least 120 hours every three years) 6. Apply officially for CISM certification towards ISACA International
Why is this ISACA Athens Chapter CISM Exam Preparation Course relatively cheap (early bird is less than 185 euro for ISACA members per training day).	ISACA Athens Chapter is a non-profit organisation and is part of ISACA International. We believe that it is our duty to potential CISM certified people to help them get the proper official preparation at the lowest cost possible. In addition our partner to this event, Hellenic American Union, is also a non-profit organisation.
Are there any special fees for unemployed members of ISACA Athens Chapter for this course?	Course fees are reduced by 50% on the early bird price. Unemployed members just need to provide a copy of their unemployment card together with the registration form at training@hau.gr or fax: (30) 212-22 22 629.

10. Travel Information

Accommodation - Recommended hotel

For those travelling to Athens or from abroad and need accommodation, we recommend Titania hotel (www.titania.gr). In order to take advantage of special rates, please contact Ms Anastasia Serenidi (+30 210 3680911, aserenidi@hau.gr) at the Hellenic American Union.



Transportation arrangements

We highly recommend using our excellent Athens public transportation (metro).

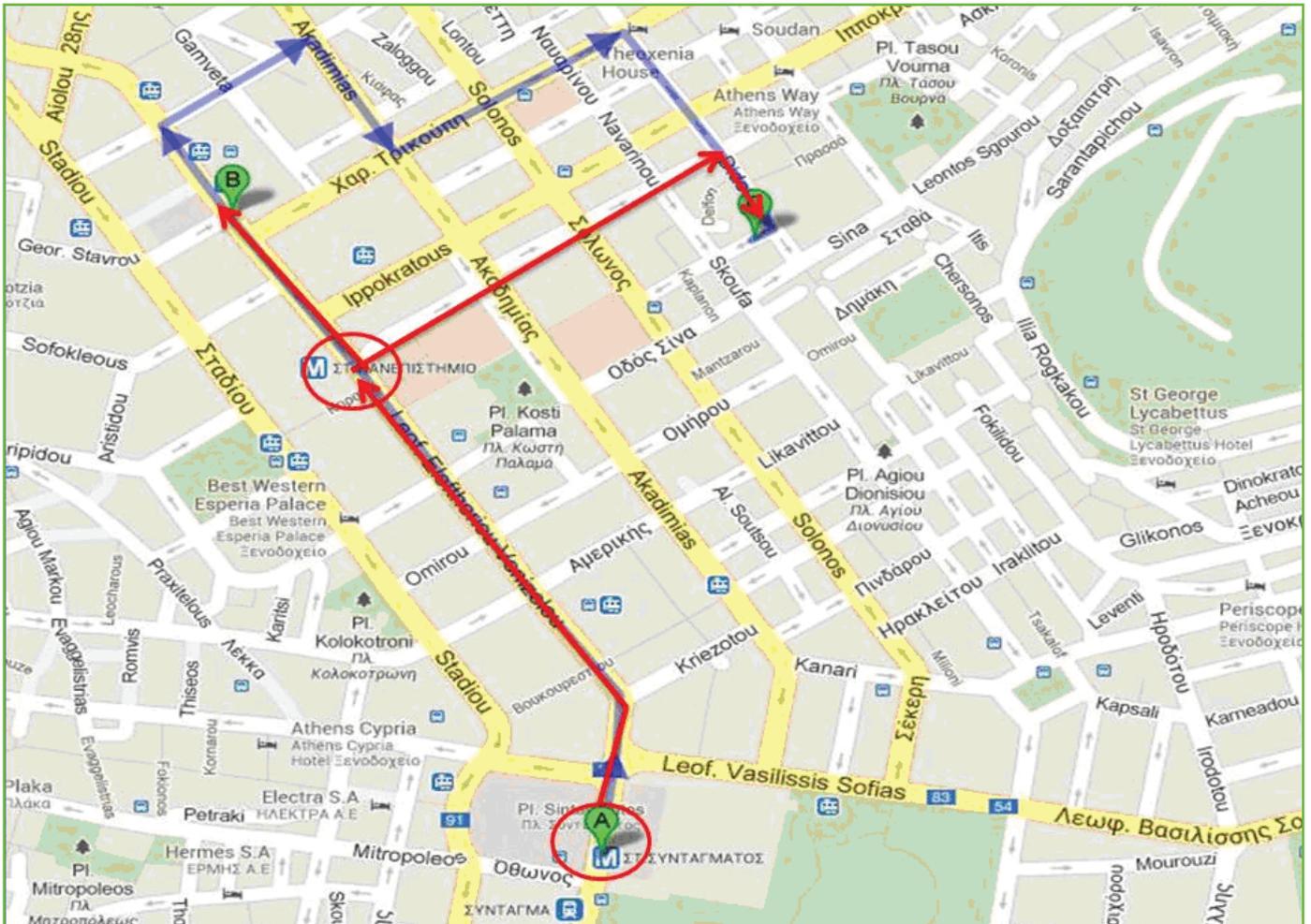
You need to validate your paper ticket at the beginning of your journey. Intergrated tickets (as well as Metro airport tickets) are valid for 90 minutes so you don't need to validate it again if you use another mode of transportation anywhere in Athens within 90 minutes of the first validation. Ticket price is € 8 (one way) or € 14 (for 2 journeys – return ticket). One way ticket for 2 persons is € 14 and for 3 persons is € 20.

Getting to/from the Athens International Airport and the city center, located about 36 km east can be achieved via metro:

Take the Blue line (line 3 – direction “Egaleo”) of the metro from Athens International Airport and get off at Syntagma station. Trains run every 30 minutes, 7 days a week from 6:30 a.m. to 11:30 p.m. The trip from/to the Airport to Syntagma metro station (Athens center) lasts 40 minutes. See the Metro timetable to the airport here and also an Athens airport railway station map. For ticket info see Athens Transport tickets and cards.

From Syntagma metro station you can:

- either change and take the Red line (line 2 – direction Anthoupoli) in order to get off at next stop, Panepistimio metro station (exit National Library) and walk approximately 4-5 minutes towards Omonia square to Titania Hotel (it is just on your right hand side).
- Walk from Syntagma Square to Titania Hotel through Panepistimiou street (it is approximately 10-15 minutes walk)



Red route: from metro Syntagma Station (circled A) and Panepistimio Station (circle) to Hotel (B) and venue (C)
Blue route: alternative route from Hotel (B) to venue (C)

On last evening at the end of the Exam Preparation Course (at 17:00), you can take the metro from Syntagma directly to the airport.

Alternatives:

- By Bus (map: <http://www.oasa.gr/pdf/en/maps/keypoint/kentro-athina-2008.pdf>)
 - From the Airport take Bus Line X95 'Syntagma – Athens Airport Express' (Orange Line).
 - From Syntagma Square you can either take the Metro (see above) or walk to Titania Hotel.
 - You can also take a bus (most of them are passing by in front of the hotel, while
 - some stop right in front of the hotel).
- By Taxi (Flat fare: 35 Euros)
- By Car (36 km, 35-40 minutes depending however on traffic)
 - Via Attiki Odos, route 6/E94, 31,6 km, 35 min
 - Via Mesogeion Avenue, 20,8 km, 34 min
 - Via Route 64, 26 km, 34 min

Registration Form

I wish to register for the CISM Prep Course, 8-10 April 2019.

Please send this registration form to Hellenic American Union fax nr. (30) 212-2222629, or at training@hau.gr.

Registration Fees	Isaca Members	Non Members
Early bird fee until 22 March 2019	€ 550 <input type="checkbox"/>	€ 850 <input type="checkbox"/>
Normal fee after 22 March 2019	€ 650 <input type="checkbox"/>	€ 850 <input type="checkbox"/>
Unemployed ISACA members/students (full time, ISACA members)	€ 275 <input type="checkbox"/>	
Students (full-time)	€ 375 <input type="checkbox"/>	

In order to guarantee a place on the course, delegates are kindly requested to register at least 10 working days prior the course.

PARTICIPANT'S DETAILS

Fields with an asterisk (*) are required

Last Name*:

First Name*:

Company: Position:

Home Address: Postal Code:

Mobile Phone*:

E-mail Address*:

INVOICE DETAILS

If you need an invoice all fields are required

Company Name:

Type of Business:

Company Address:

Postal Code/City:

Phone/Fax:

Tax Number: Tax Office:

LAEK Subsidy YES NO

Payment Policy

Payments are made to the Hellenic American Union. For bank deposit/transfer information please contact the Hellenic American Union. Please always quote your company's name or the delegates name in the transfer instructions.

Please invoice my company: Bank Deposit/Transfer

Please charge my credit card: Visa Mastercard

Cancellation Policy

Participants' cancellations must be made in writing at least 15 working days before the start of the program to be eligible for refund. Thereafter, no refunds will be given.

Data Privacy Policy

The Hellenic American Union collects and uses the personal information that applicants provide in this registration form to administer this training program (e.g. to prepare invoices and class rosters), to issue certificates of attendance and to respond to participants' requests or those of employers financing their participation in the program.

We will retain the information requested in this form in digital and/or physical form and use it only for the purposes described above. We will keep your personal data for 5 years after the end of this training program, unless you register for another program in the meantime.

You have the right to access the information we maintain on you, to have it corrected or ported, to object to the processing of your personal data and to request that your data be deleted. You can exercise these rights by sending a request to the Hellenic American Union (22 Massalias St., 10680 Athens, e-mail: privacy@hau.gr).

If you would like more information on how the Hellenic American Union processes your personal information, please contact the Hellenic American Union's Data Protection Officer at privacy@hau.gr or 210 368 0056.

I/We understand and agree to the registration, cancellation and data privacy policies described above.

Name/Signature Date

In association with



**HELLENIC
AMERICAN
UNION** *

* A recognized Center for Lifelong Learning (ΚεΔιΒιΜ2) that has been granted a license of operation by the National Organization for the Certification of Qualifications and Vocational Guidance (EOPPEP)



Information

ISACA Athens Chapter

For membership please contact: membership@isaca.gr

For certifications please contact: certifications@isaca.gr

www.isaca.gr

LinkedIn Group: ISACA Athens Chapter

Twitter: [isaca_gr](https://twitter.com/isaca_gr)

Facebook: ISACA Athens Chapter

For further information about the preparation course, please contact:

Hellenic American Union

Tel: 210-3680907, 210-3680911 Fax: 212-2222629,

e-mail: training@hau.gr, www.hau.gr/management

or

ISACA Athens Chapter

e-mail: certifications@isaca.gr