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**PM2 aspects in technical support reform-related projects**

# Structure

- **Mission of DG REFORM**
- **Technical Support Instrument**
- **Aspects of PM2 in technical support reform-related projects (added value of methodology and examples)**

# MISSION OF DG REFORM

# Mission of DG REFORM

- coordinates and provides **tailor-made technical support** to EU Member States, in cooperation with the relevant Commission services
- support is primarily provided through the **Technical Support Instrument (TSI)**
- the goal is to support Member States' efforts to design and implement **resilience-enhancing reforms**, thereby contributing to the EU's **recovery** from the COVID-19 crisis, improving the **quality of public services** and getting back on the path of **sustainable and inclusive growth**

# Technical Support Instrument at a glance

# What is the Technical Support Instrument? 1/2

- The Technical Support Instrument (TSI) is the EU programme that provides **tailor-made technical expertise** to EU Member States to **design and implement reforms**
- The **support is demand- driven** and **does not require any co-financing** from Member States
- It is an **important pillar of the EU recovery plan**, which helps Member States **mitigate the economic and social consequences** of the outbreak of the **COVID-19 crisis**

# What is the Technical Support Instrument? (2/2)

## In a nutshell

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**Starts with a request** for support **from an EU Member State**

Strengthens the capacity of an EU Member State to **carry out reforms**

Is **tailor-made** to address the country's needs

Provides a **unique combination of expertise** from the European Commission, EU Member States' national administrations, international organisations and/or the private sector

Requires **no co-financing** from Member States

## Key data

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**€864 million of budget** for the period 2021-2027<sup>1</sup>

**27 Member States** involved

**Wide range of reform areas** of technical support

**Covers any stage of reform** (design, implementation, evaluation)

# Wide range of reform areas covered

## Green transition



**Skills, education and training**



**Financial sector and access to finance**



## Digital transition



**Governance and public administration**



**Revenue administration and public financial management**



## Health and long-term care



**Competitiveness**



**Labour market and social protection**





# How does the TSI work?

## 1. Submission of requests for technical support

An **EU Member State** wishing to receive technical support **submits a request to the Commission, via a national Coordinating Authority**, usually **by 31 October of each year**

## 2. Selection of requests

The **Commission analyses the requests** received and **enters into dialogue with the Member State** to assess the country's specific needs and options to support the design and implementation of the reforms

## 3. Provision of technical support

**Tailor-made** technical support is provided

# Types of technical support

EU Member States can request technical support under the TSI to:

- **Implement resilience-enhancing reforms in the context of EU economic governance**, such as those arising from country-specific recommendations under the European Semester and EU priorities
- **Prepare, amend, implement and revise national Recovery and Resilience Plans** under the Recovery and Resilience Facility
- **Implement economic adjustment programmes**
- **Implement reforms undertaken at their own initiative**

# Provision of tailor-made technical support to Member States

## Direct provision

European Commission's in-house expertise



## Indirect provision

Other international organisations

Member States' experts

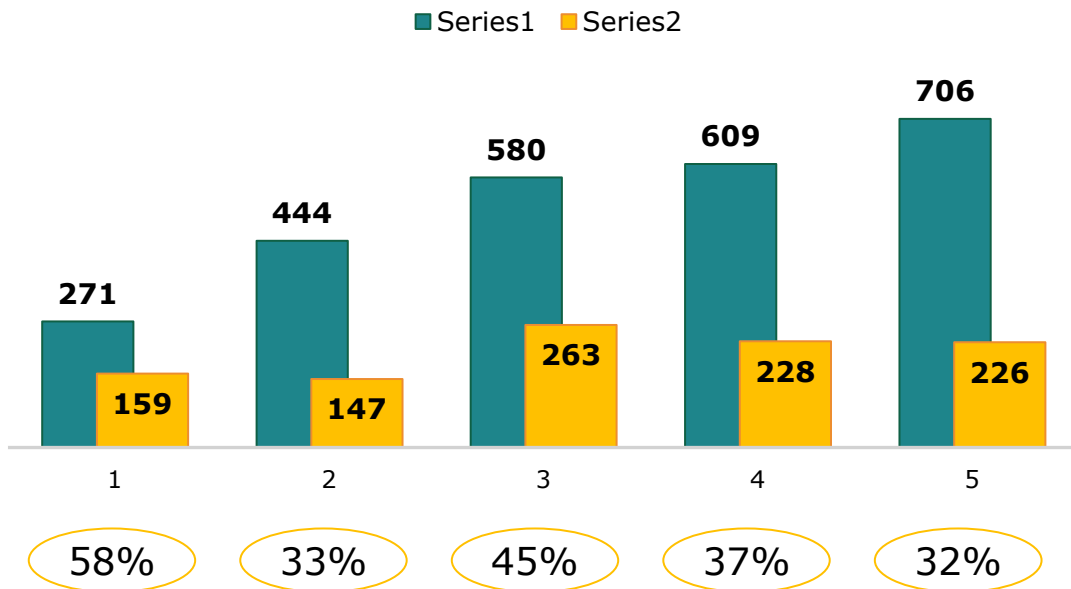
Private sector experts- through specific contracts between DG REFORM-  
contractors of the FWC.

**DG REFORM involved throughout the duration of the project**

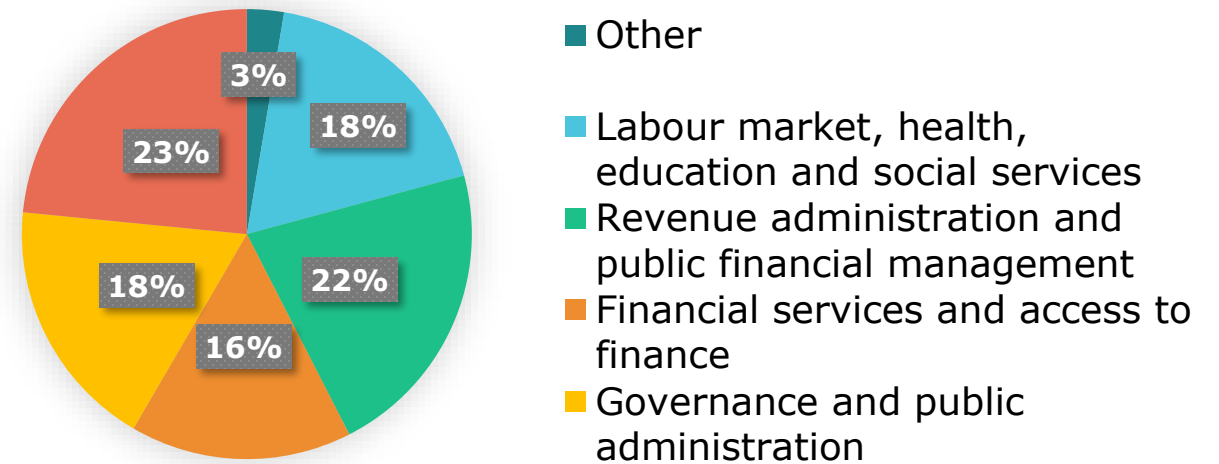
# Some figures...

## Technical Support Instrument 2021 – 1<sup>st</sup> call

Received and selected requests,  
nr. of requests and selection rate (%)



Selected requests by policy area,  
% of selected requests



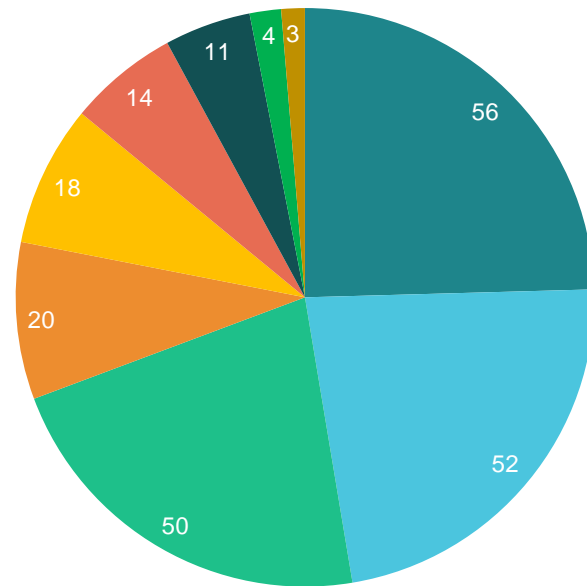
# Technical Support Instrument 2021 – dedicated call for Recovery and Resilience plans

## Call dedicated to the implementation of RRP

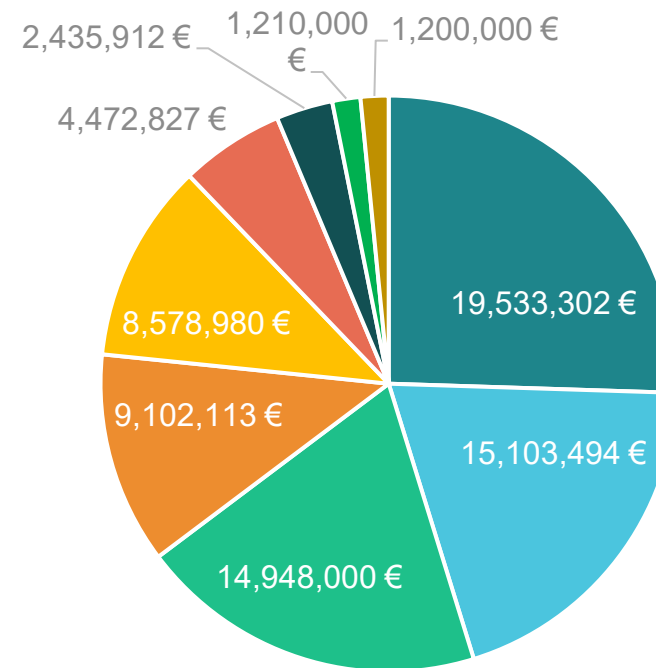
- **€ 9 million** of budget
- **38 requests** received
- **selection of 29 requests** supporting general RRP implementation and thematic support
- **20 Member States** requested technical support

# The portfolio of projects in the area of Public Administration and Governance, incl. digital projects

Number of Projects per Main Topic



Total spending per Main Topic



- Governance and Public Administration
- Anti-corruption / anti-money-laundering
- Public Procurement

- Digital Public Administration
- Central and local administration
- Management of EU funds

- Judicial reform
- Human Resource Management
- Better regulation

# PM2 aspects in technical support reform-related projects

# PM2 aspects in technical support reform-related projects 1/2

- DG REFORM gets **inspiration** from the PM2 methodology in the implementation of the projects implemented **through specific contracts** between DG REFORM and private consultants of the FWC given its added value:
- ❖ facilitates use of **common terminology** in our organization: establishes a **common language & processes** resulting in effective project communication;
- ❖ covers the **entire project cycle** from initiation (equivalent to requests submitted by MS and RfS phase), planning (inception report) to execution (implementation) and closing (closure) allowing policy officers to first clearly **define the needs** and then **monitor implementation** by the contractor;
- ❖ describes **clear governance models**, enabling better communication in the **tripartite relationship** created between DG REFORM, the contractor and the beneficiaries;



# PM2 aspects in technical support reform-related projects 2/2

- ❖ describes **roles and responsibilities** at all levels of project governance, incl. the Steering Committees, the Business Implementation Groups (the equivalent of working groups for DG REFORM) etc;
- ❖ provides for **plans and roles** aiming specifically at the **sustainability** of projects' results-critical for DG REFORM (e.g. transition plan, business implementation plan, active involvement of the business implementation group at the performing layer ensuring smooth operations after the project's outputs have been delivered to the beneficiary);
- ❖ Provides for methods ensuring **effective communication with stakeholders** from the initiating phase until the closing phase- crucial for DG REFORM's projects including many stakeholders affected **at political and operational level** (e.g. Ministers affected by reforms, officials on which reforms have impact, business community etc).

# Examples of PM2 aspects in technical support reform-related projects

- In digital projects, we provide that our contractors be **compliant** with PM2 methodology during the implementation phase given its added value;
- DG REFORM staff is **trained** on the PM2 methodology: makes it easier for teams to communicate and apply project management concepts;
- DG REFORM uses **fundamental concepts** of PM2 in the Requests for Service such as outputs, outcomes, benefits etc;
- DG REFORM has provided capacity building in the form of **train-the-trainers activities** on PM2 methodology to beneficiaries- civil servants (Greek tax administration, the Greek Ministry of Digital Governance);
- National administrations have **adopted the methodology and customized the artefacts** of PM2 methodology for the management of the projects of their organisations, e.g. Greek Ministry of Digital Governance.

Thank you for your attention!